

Complimentary wireless internet

Salem Hospital is pleased to provide complimentary wireless internet access for patients and visitors.

System Requirements

To access the wireless network, you will need:

Your own wireless-enabled device, such as a laptop with a standard operating system, Internet browser and WI-FI 802.11 b/g capability.

Setup Procedure (explained for Microsoft XP)

Salem Hospital is unable to provide technical support for you, so please follow the manufacturer's instructions to install and use your internal/external wireless network card.

No WEP key is used so turn encryption type to off or "disabled".

1. Set the DHCP to "on."
2. Make sure all the other settings are set to "auto."
3. If operating properly, you will be able to view available wireless networks. Many will display. Choose PHSPIAGUEST. This is the SSID that will work at Salem Hospital.
4. A warning will pop up that this is an unsecured network.
5. Click "Connect Anyway"
6. Wait for the connection process to complete.
7. Launch your browser (i.e. Internet Explorer) and go to a site such as Google (i.e. www.google.com).
8. Another security alert may pop up, just click "yes" to continue.
9. A patient/guest wireless Internet splash page will appear, again click "continue."
10. A web page displaying 'PHS Acceptable Use Policy' will appear. Please read carefully prior to using the wireless service.
11. You will now be able to use the Internet.

Security

Similar to Internet access available at airports and other public facilities, Salem Hospital's visitor wireless access is on an open and unsecured network. This means that the potential exists for any information sent or received to be intercepted. Salem Hospital cautions users to utilize the network at their own risk and not to transmit credit card numbers or other personal information. Please keep your laptop with you or a family member when not in use. Salem Hospital is not responsible for the security of your laptop or other wireless device, nor can Salem Hospital provide a secure storage space for your equipment. The hospital cannot be held responsible if your laptop is stolen or damaged.